

Bid No.: Intech/002/RFQ/2022-23

Dated: 25.04.2022

Notice inviting Quotations towards AMC for Assets (PCs, Printer along with Engineer) at CBD Belapur Station premises, CBI Call Centre 01st May 2022 to 30th April 2023 at CBD Belapur, Navi Mumbai

Quotations are invited in the prescribed format from relevant, financially sound and interested parties towards AMC for Assets (PCs, Printer along with Engineer) for the period 01st May 2022 to 30th April 2023.

Assets can be verified at the below mentioned address after taking due appointments:

IDBI Intech Ltd. T351, 5th Floor, Tower No. 8, Belapur Station Building, CBD Belapur, Navi Mumbai – 400 614

The Quotations needs to be submitted in sealed envelope at the below mentioned address:

Faiyaz Sarawalla
Manager – Administration
IDBI Intech Ltd.
IDBI Bldg., Plot No. 39-41,
Sector – 11, CBD Belapur,
Navi Mumbai – 400 614.

Date for Submission of Quotations:

Wednesday, April 28, 2022 - EOD

(The quotations received after the above mentioned date and time will not be accepted)

I. QUOTATION SUBMISSION PROCESS

1. Quotations are to be submitted in the prescribed format. The service providers will be shortlisted after opening the quotations, incomplete documents shall be summarily rejected.
2. The bidder shall sign and stamp each page of the document to be submitted and all other enclosures appended to it as a token of having read and understood the terms and conditions contained therein and submitted along with the quotation. The price should be quoted in figures, no over writing / corrections in rates will be entertained.
3. Bidder shall not tamper/ modify the form in any manner. In case if the same is found to be tampered/modified in any manner, quotation will be completely rejected and bidder is liable to be banned.
4. The short-listed quotation along with the documents will be submitted to the 'competent authority' and upon approval from the 'competent authority', the successful bidders will be intimated about the award of the contract to them.

II. PAYMENT

1. Mode of payment to the Party will be on monthly basis on receipt of bills for the previous month duly certified by the officer concerned of the department and payments shall be made through electronic transfer NEFT/RTGS to the designated account only. Income Tax shall be deducted at source as per the prevailing rate from the monthly bills.

TERMS AND CONDITIONS

1. IDBI Intech Ltd. (Intech) provides Contact Centre services to Central Bank of India (CBI). Contact Centre consists of 300 seats and situated at 5th Floor, Tower No. 8, Belapur Station Building, CBD Belapur, Navi Mumbai.
2. The successful bidder agrees to indemnify and keep indemnified, defend and hold harmless Intech and its officers, directors, employees, representatives and agents from and against any and all losses, liabilities, claims, obligations, costs, damages, expenses (including, without limitation, reasonable attorneys' fees), arising before, during or after completion of Services, which result from, arise in connection with or are related in any way to claims by third parties or statutory / regulatory authorities, arising out of or in connection with and not limited to the successful bidder's breach of the representations and warranties specified under this bid, any acts, commission or omissions, fraud or misconduct by the bidder or any of its employees ; or any fault or negligence of the bidder, its officers, employees, agents, subcontractors and/or representations which results in bodily injury (including death) or damage to physical personal property; breach of any of the terms, covenants or conditions of this bid; or breach of any applicable law, rules, regulations including any of the labor and industrial laws and regulation; or breach of confidentiality provision under this Agreement.
3. Intech shall not be liable to the Bidder or any other Party for any loss of profit, production, anticipated savings, goodwill or business opportunities or any type of indirect, economic, pecuniary, special or consequential loss even if that loss or damage was reasonably foreseeable or Intech was aware of the possibility of that loss or damage arising.
4. The Contract will be in force for the period of One year from the date of issuance of purchase order. Intech reserves the right to terminate the contract at any point of time, in case the services are found to be deficient/unsatisfactory, without any advance notice to the service provider. Intech also reserves the right to terminate the contract giving one month prior notice without assigning any reason. Intech also reserves the right to extend the

duration of the contract at its sole discretion, for any further period subject to satisfactory performance and on mutually agreed terms and conditions.

5. The Service provider will provide signed Identity Cards to the personals engaged by him for the purpose.
6. Service provider shall engage experienced Engineer
7. The Owner of the said firm should provide Escalation Matrix along with contact details.
8. In case of deficiency of service, Intech holds the right to cancel the contract on immediate basis.
9. The rate quoted towards the bid by the bidder shall be exclusive of taxes.
10. Intech reserves right to accept or reject all or any of the quotation without assigning any reason.

Documents required for participation in the Bid

1. The bidder should provide the below mentioned document while participating in the said RFQ:
 - a) Self-attested photocopy of Company Registration Certificate
 - b) Self-attested photocopy of PAN
 - c) Self-attested photocopy of GST Registration Certificate
 - d) Two references from existing clients

Note: All the above documents are mandatory for being considered for qualifying. In case of any non-submission, the bid will be liable to the rejected.

Bid Format

(To be submitted on the Bidder's Letter Head)

Sr. No.	Particulars	Details to be given by the bidder
1	Firm's name and full Postal Address	
2	Registration No. of the firm (Proof thereof)	
3	GST Registration No. (Proof thereof)	
4	PAN (Proof thereof)	
7	Financial status i.e. Annual turnover details (Mandatory requirement)	2019-20: Rs. _____ 2020-21: Rs. _____

I/We have carefully read the terms and conditions of the contract as stipulated in the tender notice No. Intech/002/RFQ/2022-23 and convey our unconditional willingness to accept the same. I/We undertake not to make any representation against the decision of IDBI Intech Ltd.

Signature of Authorized Signatory

Name:

Mobile & Email id:

Company Seal:

Date:

Place:

Financial Bid Format

(To be submitted on the Bidder's Letter Head)

AMC period	Description / Procurement Phase	Qty.	AMC unit Rate P.A.	AMC Cost Annually (Rs.) (A)
01.05.2022 To 30.04.2023	Desktop PCs	180		0
01.05.2022 To 30.04.2023	HP LJ M1213 NF MFP	1		0
AMC period	Description / Procurement Phase	Qty.	Unit Rate P.M.	Total Cost Annually (Rs.) (B)
01.05.2022 To 30.04.2023	Onsite Resident Engineer Costing	1		0
AMC period	Description / Procurement Phase			Total Cost Annually (Rs.) (A + B)
01.05.2022 To 30.04.2023	Total Contract Value (exclusive of taxes)			0

IDBI Intech Ltd, reserves the right to reject all or any bid or cancel the quotations without assigning any reason for the same.

We agree to unconditionally abide by all the terms and conditions of this RFQ issued by IDBI Intech Ltd.

Sign of Authorized Signatory

Name:

Mobile & Email id:

Company Seal:

Date:

Self – Declaration

(To be submitted on the Bidder’s Letter Head)

Ref No.: Intech/002/RFQ/2022-23

1. I/We, _____ (name and designation) on behalf of _____ having its registered office at _____ have submitted a bid proposal document to IDBI Intech Limited (hereinafter referred to as IDBI Intech) for **“RFQ towards AMC for Assets (PCs, Printer along with Engineer)”** in response to the Request for Quotation (RFQ) issued by IDBI Intech.

2. We hereby undertake and declare that,

- i. We are duly authorized persons to submit this undertaking.
- ii. We have read and understood the Request for Quotation (RFQ) document – **“RFQ towards AMC for Assets (PCs, Printer along with Engineer)”** as obtained from IDBI Intech.
- iii. We have submitted our bid proposals in compliance with the specific requirements as mentioned in the RFQ document.
- iv. We have provided with all necessary information and details as required by IDBI Intech and shall provide with such additional information as and when required by IDBI Intech.
- v. All the documents and information therein are true and accurate and nothing has been concealed or tampered with in the said documents.
- vi. We possess the relevant experience in the activity as proposed to be awarded by way of the RFQ document.
- vii. We are aware of the fact that furnishing of any false or misleading information or document shall make us liable for punitive action (including termination of contract).

Signature of Authorized Signatory

Name:

Mobile & Email id:

Company Seal:

Date:

Place: