

Right to information and obligations of public authorities

4(1) b(iii) :the procedure followed in the decision making process , including channels of supervision and accountability;

The Company functions under the overall guidance and governance of its Board of Directors and the procedure followed for its decision making process, including channels of supervision is in terms of various policy guidelines and delegation of powers approved by the Board.

Decisions are taken at various levels by different departmental heads depending upon the nature of decision and also through committee approach.

The Company has in place well defined rules and procedures for various business lines including policy documents, circulars, guidelines, etc.